Butcombe Group Golden Ticket Grand Prize

O2 London Tickets

One winner will receive tickets to a future event at The O2, London, subject to availability.

Prize Terms:

- The prize consists of O2 Suite tickets for a future event at The O2, London.
- The winner and guest(s) must be aged 18 years or over at the time of attendance where required by the event organiser.
- Tickets are valid for events at The O2, London only and are subject to availability.
- The Promoter cannot guarantee tickets for any specific event.
- The winner will have 52 weeks from the date of winner notification to redeem the prize.
- To facilitate the booking process, the winner must provide a list of five events they would be interested in attending.
- The Promoter will check availability for the requested events.
- If none of the selected events are available, the winner will be asked to provide a further list of five alternative events.
- This process will continue for up to 12 months from the date of winner notification.
- If a suitable event cannot be secured within 12 months, the prize will expire and no alternative prize, cash alternative or compensation will be offered.
- Once tickets have been allocated and accepted, dates and events cannot be changed or exchanged.
- The winner and guest(s) must be available to attend on the agreed date and time.
- To access the tickets, the winner and guest(s) must download and use the O2 Venue App. Printed tickets, screenshots and screen grabs will not be accepted.
- The winner must provide the first name, surname and email address required to transfer the tickets.
- The prize is for tickets only. Travel, accommodation, food, beverages, merchandise and any other expenses are not included.
- The prize is non-transferable, non-refundable and no cash alternative will be offered.

- The Promoter reserves the right to substitute the prize with an alternative of equal or greater value if circumstances beyond its reasonable control make this necessary.
- To arrange and redeem the prize, the winner must contact maria.bishop@butcombegroup.com.